

laorana,

You have just purchased tickets that combine your Air Tahiti Nui flight with travel on a TGV. Here is some information to assist you during your journey.

la maitai i to oe terera'a - Have a pleasant trip - Bon voyage!

### Remember to exchange your airline ticket coupon for your tgvair ticket

#### Charles de Gaulle Airport \_ TGV Destinations in France

1. After completing customs and immigration procedures, collect your checked baggage from the baggage claim area and proceed to the SNCF/**tgva**ir station located in Terminal 2. When leaving Terminal 2A, use exit 8 where the shuttle bus service is available for the TGV station. Please see enclosed maps.
2. Proceed to Level 2 of the SNCF/ **tgva**ir station to exchange your airline issued ticket for your **tgva**ir ticket at the **tgva**ir check-in counter.
3. Proceed to Level 1 of the train station and validate your train ticket at one of the orange validation machines/posts before boarding the train.

#### TGV destinations in France \_ Charles de Gaulle Airport

1. Proceed to the **tgva**ir counter of the departure train station to exchange your airline issued ticket for a **tgva**ir ticket at the **tgva**ir check-in counter.
2. Validate your train ticket at one of the orange validation machines/posts before boarding the train.
3. In CDG, exit the train station, proceed to Level 5 where you can board the free shuttle bus service to CDGT2. Please see enclosed maps.

### Reminder

Please make sure you are on the correct train platform and then board the train according to your reserved seat assignment.

### tgvair check-in at least 20 minutes before Departure

You must present your travel documents at the **tgva**ir counter at least 20 minutes before the scheduled **tgva**ir departure time; otherwise you may forfeit your seat.

### Luggage responsibility

On the rail segments, all luggage is the owner's responsibility. Each passenger is required to take care of their own luggage and transfer it between the departure/arrival terminal at CDG airport and the departure/arrival train stations. (As a reminder, each piece of luggage must be labeled with your identification and contact details).

### What do I do if my Air Tahiti Nui flight is delayed?

1. Go to the **tgva**ir check-in counter.
2. You shall be booked on the next available **tgva**ir departure.

### What do I do if my TGV train is delayed?

1. Go to the Air Tahiti Nui check-in counter.
2. You shall be booked on the next available Air Tahiti Nui flight in the original class of service in which your booking was confirmed.

### What do I do if I am late?

1. You must present your complete transport ticket (both air and rail coupons) at the **tgva**ir check-in counter.
2. You shall be booked on the next available **tgva**ir. However, your fare may be subject to certain conditions and a penalty and/or additional fare may be collected.
3. You shall be booked on the next available Air Tahiti Nui flight in the original class of service in which your booking was confirmed. However, your fare may be subject to certain conditions and a penalty and/or additional fare may be collected.

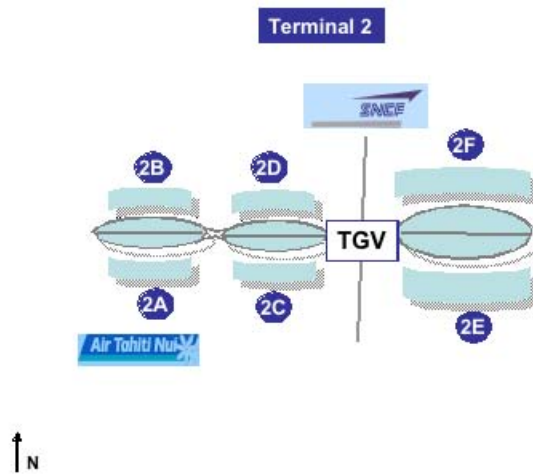
### What do I do if I want to change my tgvair booking?

1. You may change your booking up to five (5) days before your original date of departure; in order to make a change, you must:
  - Contact your travel agency or Air Tahiti Nui to request your new date of travel. Changes will be made accordingly to availability.
2. Less than five (5) days before your original date of departure:
  - Changes are not permitted. A new ticket must be purchased in order to travel at a different time or on a different date.

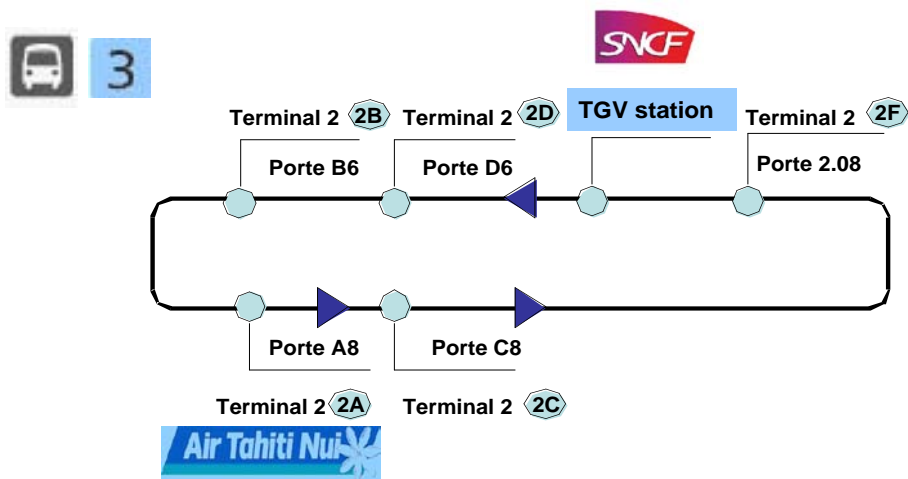
### Air Tahiti Nui local Reservations phone numbers

- Papeete-Tahiti: 46 03 03
- Paris: 0 825 02 42 02
- Los Angeles: 877 824 4846
- Auckland: 9 308 3360

**Terminal 2 in Charles de Gaulle Airport (CDG)**



**Free shuttle stops for Terminal 2**



**Free shuttle service schedule:**

From 04:30 am to 08:30 pm: approximately every 5 minutes

From 08:30 pm to 01:30 am: approximately every 8 minutes